

**Notes from Haxby (Scarborough) Patient Group Meeting: 22nd April****Chair:** Diane Robinson**Present:** Diane Robinson(Chair), Alan Stewart, Elaine Beecroft, Jeanette Wilby, Jean Fieldsend, Mark Hamblin, Simon Green, Maureen Dickinson, Hugill, Jean Petener, Trish Axccl, Debbie Bairstow, Alyson Ritchie (Deputy General Manager), Jo Green (Patient Services Manager)**2026**

Jane

|   | <b>Discussion Points:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Lead</b> | <b>Papers</b> |
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| 1 | <b>Welcome and Introductions</b><br>Diane welcomed everyone and introduced Dr Sian Currie as the guest speaker and the meeting agreed to defer other items and ask Dr Currie to speak first.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | All         |               |
| 2 | <b>Apologies</b><br>Ruth Fairchild, Kay Laing, Alan Stanforth, Peter Bridgewood, Glen Bridgewood, Pat Carolan.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |             |               |
| 3 | <b>Notes of Previous Meeting</b><br>Were approved and signed by Diane Robinson                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | DJR         |               |
| 4 | <b>Any Matters Arising not on the Agenda</b><br>Aly will ask for more booklets from Lisa Nortcliffe to share with the group.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | AR          |               |
| 5 | <b>Any new items to add to the agenda</b><br><br>1.Joining Patient Group by newsletter link -Diane<br><br>2.Emails no longer sent -Jeanette<br><br>3.Lymphoedema Management -Jeanette                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |             |               |
| 6 | <b>Guest speaker</b><br><br>Dr Currie joined the Practice as a Partner on April 1 <sup>st</sup> 2026 <ul style="list-style-type: none"> <li>• She outlined her background e.g grew up in Liverpool attended Medical School and worked there on qualifying. Moved to Southampton with husband and completed GP training there and also gained experience in Paediatrics and E.N.T.</li> <li>• Wide experience as a GP in the Scarborough Area since May 2007 working as a part-time, school term only GP at Claremont, South Cliff, &amp; Hackness Rd .</li> <li>• After a Locum term at Haxby Scarborough liked the ethos As her two children are now older and more independent will work Tues, Weds, Thurs, throughout the year (including school holidays)</li> <li>• She has an Holistic approach to medicine and enjoys complex general medicine</li> </ul> |             |               |

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|   | <ul style="list-style-type: none"> <li>• She has taken up the role of Safeguarding Lead for the Practice.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                      |  |
| 7 | <p><b>Members' items</b></p> <ol style="list-style-type: none"> <li>1. Diane queried the on-line form for joining the group and Aly assured us that it does not go to the Group but is directed straight to her. Diane had noted that some issues re colour use on the form had been flagged up re possible problems with the form for people with visual impairments. Aly will review and update the catchphrase.</li> <li>2. Diane also raised the issue of the group getting larger and the need to protect our emails. It was agreed that all future group mailings would use the BCC system. Issues with email responses from Klinik were raised. There was also discussion around appointment wait times, specifying specific clinicians and continuity of care. The new messaging system which allows clinicians to send follow-up messages was explained.</li> <li>3. The issue of provision of lymphoedema garments was discussed at length. Diane (formerly lymphoedema specialist at St Catherine's Hospice) had discussed this with the current holder of this position and reported that any significant change in size( as might occur with weight increase or loss) would require re-referral to the service for remeasurement and reassessment. She also advised the group that Scarborough is very fortunate to have a Lymphoedema service. Prior to it being set up in 1992 patients had had to travel to Newcastle for treatment. Now the service receives referrals from a wide area including York. This doesn't mean that there isn't room for general provision improvement in this little known branch of medicine.</li> </ol> <p><b>Practice update:</b></p> <p>Alyson reported on staffing changes:</p> <ul style="list-style-type: none"> <li>• The Group has appointed Kate, a new Patient Experience Lead, based in Hull, who will look at complaints and compliments and will be invited to the next meeting on June 10<sup>th</sup>.</li> <li>• The GP level at the Practice is as it should be for the 27,000 patients. There are currently no vacancies and we have 8 Registrars.</li> </ul> | <p>AR</p> <p>ALL</p> |  |

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|    | <ul style="list-style-type: none"> <li>The new group photograph was taken prior to the meeting and was circulated to participants.</li> </ul>                                                                                                                                                                                                                                                             |     |  |
| 8  | <b>Report from Patient Engagement Network</b><br>There has been no further news regarding the new facility at Eastfield.                                                                                                                                                                                                                                                                                  |     |  |
| 9  | <b>Ideas please</b><br><br>It was commented that the Facebook page is no longer receiving complaints and had much improved.<br><br><b>Newsletter suggestions:</b> new staff members introduced, acknowledging that not all staff members are happy to be included. The group agreed that they were happy for the group photo to be featured if appropriate. Thanks to Aly for the excellent job she does. |     |  |
| 10 | <b>Future Special Days</b> -None planned                                                                                                                                                                                                                                                                                                                                                                  |     |  |
| 11 | <b>A.O.B.</b> Aly asked group members to be 'voice agents' for an AI option which is out for consultation. Permission forms were issued and signed.<br><br>Thanks to Jean Fieldsend for help with note taking                                                                                                                                                                                             | ALL |  |
| 12 | <b>Dates for future meetings:</b><br><b>10<sup>th</sup> June 2026 2.30 p.m.</b><br><b>22<sup>nd</sup> July 2026 2.30p.m</b><br><b>2<sup>nd</sup> September 2026 2.30p.m.</b><br><br>Please wear badges and be prepared for photographs to be taken. Remember to sign in and out.                                                                                                                          |     |  |

Meeting Minutes agreed:

SIGNATURE: \_\_\_\_\_

PRINT NAME: \_\_\_\_\_

DATE: \_\_\_\_\_